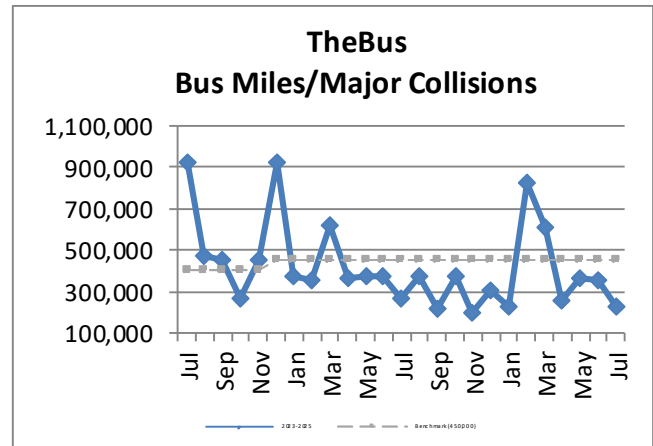
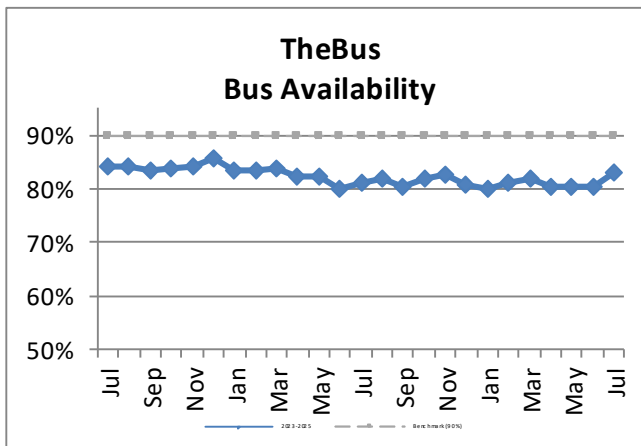
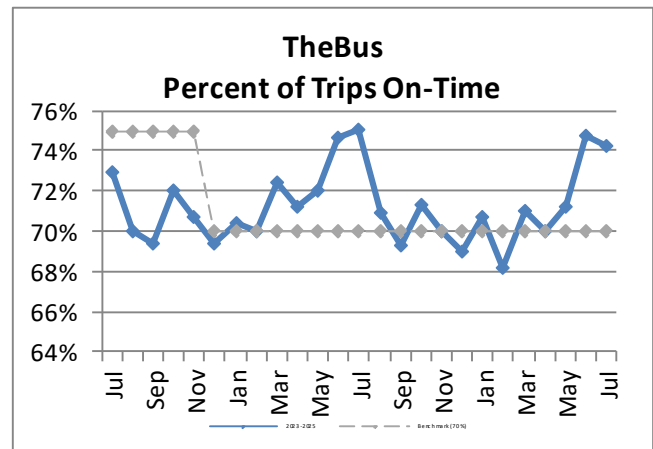
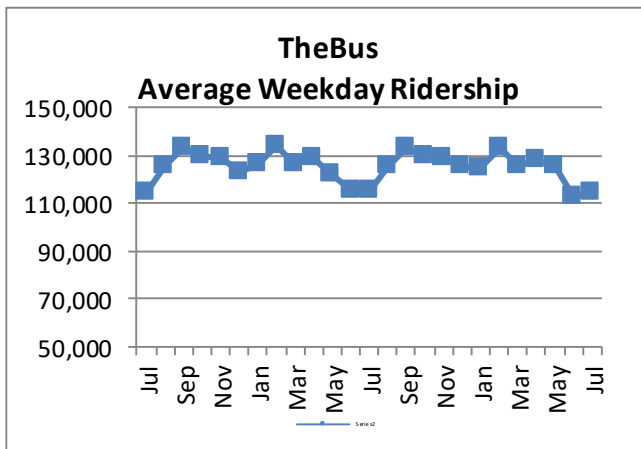


Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending July FY 2026

Key Performance Indicators (KPI)	July FY 2026	July FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,247,932	3,263,740	0%	3,247,932	3,263,740	-0.5%	
Average Weekday Ridership	114,765	115,882	-1%	114,765	115,882	-0.96%	
Percent of Trips On-Time	74.3%	75.1%	-1%	74.3%	75.1%	-0.80%	70%
Bus Availability	83.1%	81.2%	2%	83.1%	81.2%	2%	90%
Bus Miles/Major Collisions	228,297	263,606	-13.39%	228,297	263,606	-13.39%	450,000
Preventable Acc./Mil. MIs. (Rolling 12 Mos.)				4.20	2.89	45.33%	3.00
Bus Miles/Mechanical Road Calls	11,708	11,320	3.42%	11,708	11,320	3%	11,000
Spare Ratio	30%	26%	4.10%	30%	26%	4%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	97.8%	98.9%	-2.22%	97.8%	98.9%	-2.2%	100%
Cost per Service Hour	\$200.39	\$193.19	4%	\$200.39	\$193.19	4%	\$155.37
Cost per Passenger Trip	\$8.17	\$7.88	4%	\$8.17	\$7.88	4%	
Cost per Mile	\$14.53	\$13.94	4%	\$14.53	\$13.94	4%	
Passenger Trips per Hour	24.53	24.51	0.09%	24.53	24.51	0%	
Farebox Recovery	13.4%	14.0%	-4.59%	13.4%	14%	-5%	
Trips per Mile	1.78	1.77	1%	1.78	1.77	1%	
Average System Speed	12.72	13.05	-3%	12.72	13.05	-2.55%	
Percent Complete in 30 Days (Customer)	98%	94%	4%	98%	94%	4%	95%
Complaint Rate (Complaints per 100,000 Trips)	13.39	11.15	20.09%	13.39	11.15	20.09%	12



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